

Birkenhead Community Fire Station

Community Risk Management Plan 2017-18



Excellent Operational Preparedness

The team at Birkenhead will:

Complete allocated SSRI inspections within specified station area.

Complete all hydrant surveys.

Ensure all personnel maintain core risk critical competencies by attending TDA courses.

Train against identified local risks: to include multi-pump off-site exercises which incorporate relevant SSOP's.

Liaise and collaborate with strategic partners to assist in operational preparedness matters.

Compete all e-learning packages and achieve the required standard.

Excellent Operational Response

The team at Birkenhead will:

Continuously develop skills, knowledge and understanding of service equipment and procedures through practical and theoretical training.

Attend partner stations to carry out joint training events and host similar events on a monthly basis.

Continue to develop their skills and knowledge in command support to further enhance their role as a nominated ICU support station.

Complete all allocated SPA's

Follow Service guidance, policies and procedures.

Remain vigilant to prevent accidents occurring and actively engage in promoting a positive Health and safety culture in the workplace.

Excellent Prevention and Protection

The Birkenhead team will:

Undertake community safety activities and campaigns to reduce risk to vulnerable and high risk groups and individuals.

Support partners stations in targeted community safety activities.

Ensure robust liaison with Community Risk Management and Wirral District Prevention is continued so resources are utilised effectively.

Develop strategies and activities to reduce ASB fires.

Carry out Simple Operational Fire Safety Assessments.

Excellent People

The Birkenhead team will:

Support each other to develop and promote a positive culture whereby all individuals fulfil their potential.

Carry out appraisals that address individual development needs and organisational objectives.

Work towards reducing absence in line with Service policies.

Engage with, and support, local youth groups to promote MFRS values.

Our mission is to achieve safer stronger communities through safe and effective firefighters, delivering excellent operational preparedness, response, prevention, protection and people.

OUTCOMES are the impact our actions have on the community such as reducing incidents.

OUTPUTS are the quantifiable things we deliver to achieve better outcomes for the communities we serve.

| | Estimated 2016/17 | Target 2017/18 | | Annual |
|------------------------------------|----------------------|----------------|--|--------|
| All Fires | 478 | 492 | Site Specific Risk Information (SSRIs) | 73 |
| Accidental Dwelling Fires (ADFs) | 73 | 76 | Home Fire Safety Checks (HFSC's) | 1836 |
| Anti-Social Behaviour Fires (ASBs) | 275 | 301 | Hydrant Surveys | 84 |
| RTC | 39 | 29 | Waste and Fly Tipping | 48 |
| Malicious False Alarm | 13 | 14 | Simple Operational Fire Safety Assessments | 96 |
| Unwanted Fire Signals | 207 | 179 | Prevention Talks | 24 |
| Alert to mobile | 98.39% | 95% | Off Station Exercising | 2 |
| Station Audit Performance | | 80% | | |
| Sickness | | 4% | | |

The 2017/18 targets are based on 5 years performance data

We aim, by the delivery of these outcomes, to achieve reductions in deaths and injuries in our communities